

VISITOR/SUPPORT GUIDELINES

VISITING HOURS: Monday - Friday: 1 pm - 7 pm
Saturday, Sunday and Holidays: 9 am - 2 pm

- Visitor/support person must undergo a symptoms and temperature check screening. **Failing the screening requirements will preclude the visitor/support person from entry.**
- A support person (1 per patient) is allowed throughout the hospital stay, per CMC policy. **Support persons must have temperature taken every 12 hours that they are in the hospital.**
(Support persons are considered essential for us to provide care safely.)
- **Each visit is limited to a maximum of two (2) persons per day during visiting hours.**
*(There is a **NO RE-ENTRY Policy** for visitors who exit the building during visiting hours.)*
- Visitor/support person must be 12 years and older.
- Visitor/support person will be provided and must wear appropriate personal protective equipment (PPE).
- Visitor/support person who fail to wear a Hospital Issued Mask and other PPE will not be allowed in the facility.
- Visitor/support person must maintain social distancing even in the patient room (6 feet).
- Visitor/support person must check in and out with the nursing station.

PLEASE ADHERE TO WAITING AREA GUIDELINES

Areas that have additional restrictions and specific guidelines include:

- Behavioral Services
- Cayuga Birthplace
- Emergency Department
- Intensive Care Unit
- Oncology and Infusion
- Pediatric Patients
- Patients and Families dealing with End of Life
- Surgical and Procedural Areas

To view the full Visitor/Support Person Policy go to:
cayugamed.org or **schuylerhospital.org**



Benefits and Risks

Visiting your loved one in the hospital.

As we continue to navigate through the COVID-19 pandemic, it is important for you to understand the benefits and risks associated with visiting your loved one in the hospital. Visiting your loved one in the hospital provides a number of benefits, including:

- **Providing comfort and relief**
- **Reducing anxiety**
- **Improving communication with hospital care givers**
- **Improving coordination of discharge planning**

Although there are many benefits of visiting your loved one in the hospital, there are also certain risks to you, your loved one, other patients and our staff. While all people in the hospital undergo COVID screening, not all people infected with the virus exhibit symptoms. Therefore, although you have been screened, there is a risk that you have COVID and could spread the virus to your loved one, our staff or others that you encounter at the hospital. Likewise, it is possible that others could spread the virus to you while you are at the hospital. For these reasons and for the wellbeing of your loved one, our other patients, our staff and you, we ask that you follow all of our policies and directions intended to help protect against the spread of COVID in our hospital and in our community. This includes wearing a mask and other protective equipment as advised at all times, even when in the patient's room.

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