



May 2023

Dear Patient:

We are writing to you to let you know of some changes happening at our office.

As many of you know, Dryden Family Medicine has been a part of the Dryden community since Dr. John Ferger started his practice at his home in 1955. Since then, we have cared for countless families across generations, and are so appreciative of how the community has trusted us, relied on us and befriended us personally and professionally over these many years.

We want to continue to provide high quality, personal care to all of you, and continue the legacy of caring that Dr. Ferger started so many years ago. But as the administration and regulatory landscape has changed over the years, we recognize that we can only continue to do this as part of a larger organization. We therefore decided to have our practice join Cayuga Medical Associates (CMA) starting at the beginning of June. We have worked closely with CMA and Cayuga Health System (CHS) for many years already, and believe strongly in their expertise, their desire to provide the best possible care to all of us in this area, and their ability to help us move forward and keep our practice sustainable, allowing us to continue to serve all of you in the best possible way for many more years to come.

We will continue to have the same location, keep the same providers (Dr. Silcoff, Dr. Sopchak, Dr. Pierre and our excellent PA Kelli Hektor) and give the same personal care. The practice will be accepting the same insurances. Our business hours will be no less than what they have been for years. You may notice some changes in administrative processes and the 'look' of our practice (such as our website, signs, handouts, bills, registration, after hours call). Over time we are hoping to be able to add some services to the office, but we will no longer be offering x-ray services in the office.

Please note that our office will be closed June 1-6 to allow for the transition, which is a major undertaking for us all. We urge you to let us know at least 1 week in advance if you are going to be in need of any prescription refills during this time. Additional details are explained on the enclosed checklist.

The Dryden Family Medicine patient portal will cease to exist. If you have information that you keep and refer to on the portal, we suggest that you save that information outside of the portal. CMA has a robust portal, and we will ask your help in signing up. We will still have your medical records available to us but the format may be different.

We thank you for being a big part of our family. We look forward to continuing our relationship with you and providing high quality medical care.

Best wishes for good health,

Howard Silcoff, MD and Mason Sopchak, DO  
Physician Partners  
Dryden Family Medicine

Jeffrey O. Penoyer, MHA  
Chief Operating Officer  
Cayuga Medical Associates