

CMA Welcomes Patients from Dryden Family Medicine

Timeline and Checklist

Before May 25, 2023:

- ☐ Request and confirm any prescription refills that may be necessary for the next the 30 days.
- ☐ Be aware that messages on your portal will not transfer to CMA's Medent Mobile Portal.

June 1 through 6:

- Dryden Family Medicine will be closed as they transition to CMA
- Visit *Cayuga Immediate Care* or *Cayuga Virtual Care* if you need an urgent appointment

Cayuga Immediate Care

8 Brentwood Drive, Suite B, Ithaca
(607) 319-5900
Monday – Friday, 12 PM – 8 PM
Saturday and Sunday, 8 AM – 4 PM

Cayuga Virtual Care

cayugahealthsystem.org/telehealth
Every day, 7 AM – 7 PM

June 7 through 9:

- Limited appointments will be available with your provider

June 12:

- Regular appointments will commence. Weekend appointments are discontinued at this time.

Prepare for your first visit with your provider at your scheduled Cayuga Primary Care Family Medicine location:

- ☐ Bring a photo I.D. and your insurance card
- ☐ Pre-check-in via your mobile device, if available
- ☐ At your first appointment, ask a representative for your patient portal activation code
 - Registration at first appointment may take longer than usual, please be patient

After your first visit:

- Existing CMA patients who have an active patient portal will find their providers added to their patient portal provider list
- ☐ Patients who do not already have an active CMA patient portal will need to set up their new Medent Mobile Portal

Records Transfer:

Should you decide to change your health care provider, you will need to request a records transfer. To arrange this after June 1st you may either:

- Email: cma.MedicalRecords@cayugahealth.org to obtain a form, or
- Download the form from Cayuga Health's website: <https://cayugahealth.org/record-release/> or
- Call: 607-277-2365 option 6 and CMA will mail you the form

Contact Information for your Providers Remains the Same	
Phones 607-844-8181	Fax 607-844-4288
5 Evergreen St., Dryden, NY	