



Cayuga Health System Financial Assistance Policy – Plain Language Summary

The Financial Assistance Policy (“FAP”) of Cayuga Health System, which includes Cayuga, Medical Center, Schuyler Hospital, Cayuga Medical Associates, Cayuga Addiction Recovery Services, Cayuga Health Transport, and Visiting Nurse Services is available to a patient who are uninsured and/or underinsured with a demonstrated inability to pay. Financial assistance applies to medical necessary services that are provided and billed by the entities above including emergency room care.

If you are having trouble paying your medical bill, you may qualify for a discount. Patients are encouraged to complete & submit a financial assistance application, which are available in registration areas, online at Cayugahealth.org, or by calling **607-274-4400**.

Submit or mail your completed application to:

Cayuga Medical Center
Attention: Financial Counselors
101 Dates Drive
Ithaca, NY 14850

Financial Assistance Eligibility: Generally, uninsured and underinsured patients may be eligible for full financial assistance when their family household income is less than 200% of the Federal Poverty Level (“FPL”). Patients with household income greater than 200% but less than or equal to 400% of FPL may be eligible for discounted care.

Federal Poverty Level	Discount Amount
Below 200% FPL	Waive all charges
200% - 300% FPL	Uninsured patients: Sliding scale up to 10% of the amount that would have been paid for the services(s) by Medicaid. Underinsured patients: Up to a maximum of 10% of the amount that would have been paid pursuant to such patient’s insurance cost sharing.
301% - 400% FPL	Uninsured patients: Sliding scale up to 20% of the amount that would have been paid for the services(s) by Medicaid. Underinsured patients: Up to a maximum of 20% of the amount that would have been paid pursuant to such patient’s insurance cost sharing.

All applicants will receive a written approval or denial information including appeal instructions within 30 days of receipt of a completed application.

For help, with assistance or questions call the Financial Counseling Office at (607) 274-4400.